

The **7** things

you can DO to to help prepare for your very

Clean Carpet!

✓ BEFORE

Before We Arrive:

- 1 Please pick up floors and traffic ways.
- 2 Please pin up any full length draperies so that they will be at least six inches of the floor.
 - Also, please pin up any skirts on beds or upholstered furniture touching the carpet.
- 3 Please remove all breakable items from furniture* which will have to be temporarily moved.
- 4 Any small items, such as dining room chairs, magazine racks, floor plants, etc., that can removed will shorten processing time and return the carpet to normal use sooner.
- 5 For safety sake, be sure to keep an extra close eye on your curious little ones.
- 6 For your pet's peace of mind (and ours!) please put them in a safe, quiet place where our cleaning won't disturb them.
- 7 Please advise your technician about any special care needed when moving your furniture; weak legs, loose tops, etc., and any spots or stains requiring special techniques.

✓ AFTER

After-care Information:

- 1 Please leave your plastic "tabs" and "blocks" under your furniture for 24 hours after cleaning. If it is physically difficult for you to remove the tabs, please call us and we'll help.
- 2 Please keep children and pets off cleaned carpet until they are completely dry.
- 3 Some deep-set oily and protein stains will be removed during cleaning, but over a period of time they may "resurface" from the backing or pad. If this happens, just give us a call and we'll attempt to remove these stains again at absolutely no cost to you.
- 4 If we apply fabric protection to your carpet, be aware that the total drying time will increase.

A special note about odors: We do everything possible to reduce or eliminate pet odors. However, due to depth of contamination, 100% success may not be attainable. Also, you may notice an elevated odor level for several days after cleaning due to higher humidity levels and "off gasing."

*China cabinets, sectional sofas, entertainment centers, antique and fragile furniture should not be moved. However, carpet underneath such items can be hand cleaned where sufficient room is available, or we can edge right around the base.

Thank you for working with us and trusting us with your house. We look forward to serving you.



We're better because we care.